



What you should know before traveling to Spain.



**GUARDIA CIVIL**  
Zona de Illes Balears



What you should know before traveling to Balearis Islands (from the rest of Spain).



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**DIGITAL DECALOGUE OF RECOMMENDATIONS FOR A SAFE ENVIRONMENT**

**ALERTCOPS**



## 1. SPANISH PROCEDURAL LAW GUARANTEES

Any person who is arrested in Spain has some procedural rights, which are set out in Article 520 of the Criminal Procedure Law, these rights are exposed below:



## 2. WOMEN AND CHILDREN PROTECTION

In case of being a victim of abuse or assault, being minor or gender-based violence victim, go to any Civil Guard station to report the situation, call 062 or report it through the AlertCops application (link on the cover).

In Spain, minors have adequate professionals in accordance with the assistance type they need, and may receive social and psychological assistance.

Civil Guard has facilities and specialised staff to face cases of gender-based violence.



## 3. PUBLIC SECURITY

Always take your personal documentation with you. Remember that you could be identified, controlled and searched, on public roads by the Public Security Forces, it will be done always with respect to your person and in order to prevent the commission of a crime. Your vehicle may also be registered.

For more information you can visit this link:

[\(L.O. 4/2015 de Protección de la Seguridad Ciudadana\)](#)

## 4. CITIZEN ASSISTANCE

• Any sportive practice done in mountain, walking trails, ravines, cavities, cliffs, aquatic environment, etc. requires preparation, suitable material and good physical shape. You must check which of these activities require a guide or professional Company; Also you must check which insurance is required to practice the desired sport.

• In case of accident you must protect, warn and help.

• In case of incident you can call 062 or advice through the AlertCops application informing about what, when and where the event occurred.

## 5. PASSENGER REGIME

AT AIRPORTS AND PORTS:

• UPON ARRIVAL YOU MUST: Have all the health control documentation prepared. While waiting for your luggage, it is recommendable to keep all your belongings close and in sight, especially handbags. In case of coming from a third country you are obliged to make the customs declaration.

• UPON DEPARTURE, while passing through the security controls. In the controls avoid leaving personal effects loose on the tray (watches, wallets, jewelry, money, etc.), insert them inside the hand luggage, keep it under control and when recovering it, check that everything deposited initially remains inside.

If you notice that something is missing, immediately notify it to the Security or Civil Guard personnel present at the checkpoint.

## 6. TOURIST ATTENTION (SATE)

The Foreign Tourist Attention Service (Servicio de Atención al Turista Extranjero) (FTAS-SATE) is one of the visible parts of the Safe Tourism Plan, created to offer tourists personalised assistance after being a victim of any criminal offence, and is developed with teams of police experts and interpreters in your own language.



## 7. ROAD SAFETY

When riding a bicycle you must comply with traffic regulations. Do not circulate on the sidewalk, and when cycling by roads at most circulate in a column of two. Use of telephone and headphones is not allowed. You can be subject of drugs and alcohol controls. Protect your head, wear the helmet.

Remember that riding by personal mobility vehicles PMV (personal mobility vehicles) on sidewalks, pedestrian areas, interurban roads, crossings, motorways or urban tunnels is forbidden. It's maximum speed will not exceed 25 km/h.

[Click here to watch current campaign.](#)

## 8. LEISURE AND QUALITY

BEFORE TRAVELLING IDENTIFY SUSPICIOUS TRADE BEHAVIOURS

• Be sure that households and holiday stays can be offered for rent, as well as the security of the internet portals on which they are offered. When booking your holidays pay attention to: ease of contact with the lessor, chosen payment system, eye-catching bargains or prepayments which are difficult to recover.

DURING YOUR VACATIONAL STANCE

• Avoid life-threatening behaviors and also your health, and that of other people, especially with regard to the alcohol consumption on the public roads (called into Spanish 'botellón').

• Respect urban furniture and contribute to the citizen tranquility, especially during nighttime, avoiding noises and annoyances to the rest of citizens.

• Pay attention to Health Authorities and Security Forces indications.

## 9. ENVIRONMENTAL PROTECTION

Be gentle with the environment, a legacy that belongs to us all. Avoid behaviors that contribute to its deterioration, causing damage to fauna and flora. Balearic Islands are a territory rich in protected areas. Summer season is prone to forest fires. In case of forest fire, lives are the most important thing. You can notify any fire calling to Civil Guard at 062.

Initial data is important for the investigation. Professionals indications must be followed at all times in case of evacuation of places and roadblocks.

## 10. SPORTS AND SEA ACTIVITIES

Check weather information of the area, as well as your boat must have all the essential equipment and its insurance in force. If you rent a boat verify that its category is compatible with the use you intend to give it.

Don't sail alone; share your navigation plan. Always take your personal documentation with you and also the boat's.

Remember that you can't sail or anchor within marked areas. Respect the bathing areas limitation while sailing.

Here you can check weather forecast:

